

# 12. Relations with the Local Community & other Stakeholders

## HIGHLY COMMENDED

### White Cart Flood Prevention Scheme

Client: Glasgow City Council | Designer: Halcrow

Contractors: Carillion (Flood Storage Areas) & VolkerStevin (Urban Flood Defences)

**DESCRIPTION:** The White Cart Water Flood Prevention Scheme significantly reduces the risk of flooding to 1,750 properties and businesses in the south of Glasgow, avoiding potential flood damages of more than £100 million. Consultation and partnership working was a key aspect of the development and the selection of the components that make up the final scheme. Through one-to-one discussions and an extensive public exhibition, the views and opinions of affected parties were obtained and, where possible, incorporated within the design. The community has been involved and where possible the design has been amended to suit their wishes. The community was actively involved in the alignment of the flood defence wall to minimise impacts on property boundaries and access to the river. This involvement continued during the construction phase, where design changes requested by the community were still considered and implemented.



**ACHIEVEMENTS:** Providing talks on safety and the environment to local schools; Delivering presentations for students at Glasgow and Heriot Watt Universities. Building a car park for a local angling club. Logging wood for a landowner; Results of public/stakeholder consultations, comments and complaints were all recorded and actioned where appropriate.

**JUDGES' QUOTE:** *The team demonstrated a high level of engagement with a very wide range of stakeholder and community groups. It is clear that this dialogue was sincere and included discussions on fundamental aspects of the project. This approach resulted in excellent community relations and clearly demonstrates the benefits of collaborative working.*



[Sharon Grafton, CEEQUA.]

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